

Attachment A

**Further Correspondence from Wyanga
Aboriginal Aged Care Program - Updated
Clarification**



Wyanga Aboriginal Aged Care

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Re: Wyanga Aboriginal Aged Care – Request for Assistance (Updated Clarification)

Dear Monica,

Further to our original letter, I am writing to provide clarification requested by Council regarding Wyanga Aboriginal Aged Care's urgent technology and infrastructure requirements following the recent storm damage.

Insurance Coverage

Wyanga's insurance does not cover the roof damage. As outlined in the attached policy, damage caused by "rust or oxidation, mildew, mould... wet or dry rot, corrosion... dampness of atmosphere or other variations in temperature... [or] gradual deterioration" is specifically excluded.

Our building and roof are old and have been subject to ongoing deterioration over many years. This weakened condition was then made significantly worse by two incidents of heavy rainfall, which exposed and accelerated the damage. Because the underlying cause is ongoing deterioration rather than a sudden and unforeseen event, the insurer has asserted this falls within the policy exclusions. As such, no costs associated with the external roof repairs can be claimed under our insurance.

The insurer has confirmed the internal ceiling repairs are covered by our policy however and they will cover the costs of the contractor for those works.

Other Funding Efforts

Wyanga has actively sought funding support from a range of avenues:

- Applications have been lodged with State and Federal Government programs and are awaiting outcomes.
- We have reached out to corporate and philanthropic partners, including Lysaght (roofing supplier). We are pleased to confirm that Lysaght have agreed to donate roofing materials, which reduces the cost of roof repairs to \$40,671.75 (see attached revised quote).
- A community fundraising campaign has been launched and has raised \$4,080 to date.

Should any of these approaches be successful, Wyanga will reduce its request to the City of Sydney accordingly.

Updated Costings

Workstations (IT infrastructure)

Each workstation setup is costed at \$4,124 (incl. GST), including a business-grade laptop, docking station, dual monitors, wireless keyboard/mouse, and monitor arm.

- 15 workstations = \$61,860.31
- 20 workstations = \$82,480.42

Note: Several existing devices were water-damaged during the heavy rains and must be replaced.

Roof Repairs

Revised estimate (after Lysaght donation of materials) = \$40,671.75

Combined Totals

- 15 workstations + roof = \$102,532.06
- 20 workstations + roof = \$123,152.17

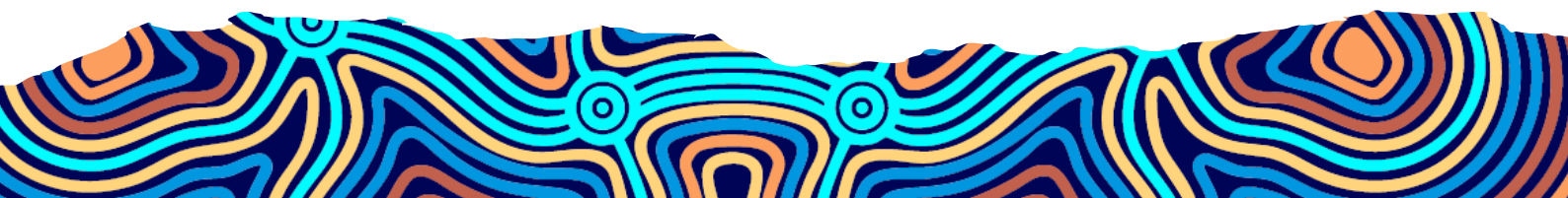
These figures reflect what is required to restore Wyanga's operations safely and effectively. The technology component is based on professional advice and is necessary to meet new legislative reforms in aged care this year. Without these tools, and without urgent roof repairs, we cannot operate to the required standards of compliance and service delivery.

We remain deeply grateful for the City of Sydney's ongoing support and consideration. Your assistance will ensure Wyanga can restore operations and continue delivering culturally safe, compliant care to Aboriginal Elders in our community.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'J. Baigent', with a stylized, flowing script.

Jarin Ingram Baigent
Chief Executive Officer



REQUEST FOR ASSISTANCE

SUMMARY



WYANGA
ABORIGINAL AGED CARE

INSURANCE COVERAGE

- External Roof damage not covered by insurance.
- Policy excludes damage caused by rust, rot, corrosion, dampness, or gradual deterioration.
- Our building and roof are old and have deteriorated over many years.
- Two incidents of heavy rainfall exposed and worsened this deterioration.
- Insurer confirmed exclusion applies → no insurance payout available for external roof.
- Internal ceiling repairs are covered by insurance.

OTHER FUNDING EFFORTS

- Applications lodged with State and Federal Government programs – awaiting outcomes.
- Corporate/philanthropic approaches made, including Lysaght, who have agreed to donate roofing materials (reducing costs).
- Community fundraising campaign launched – \$4,080 raised to date.
- Any successful funding from other sources will reduce Wyanga's request to Council.

UPDATED COSTINGS

Workstations (IT Infrastructure)

- Unit price = \$4,124 (incl. GST)
- 15 workstations = \$61,860.31
- 20 workstations = \$82,480.42

Note: Several existing devices were water-damaged during the heavy rains and must be replaced.

Roof Repairs

- Revised estimate (after Lysaght donation of materials) = \$40,671.75

Combined Totals

- 15 workstations + roof = \$102,532.06
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WHY SUPPORT IS CRITICAL

- Technology upgrades are essential to meet new aged care legislative reforms in 2025.
- Roof repairs are urgent to ensure safety and continuity of services.
- Recent water damage to technology equipment has further increased the need for urgent replacement.
- Without support, Wyanga cannot deliver the required standards of culturally safe, compliant care for Aboriginal Elders.